



c/o Wilderness Sports
U.S. Mail: PO Box 3309
701 E. Anemone Trail
Dillon, CO 80435
970.468.5687

Thank you for your order from www.TelemarkSki.com!

We hope you are completely satisfied with your order. If not, our return policy is detailed here, along with instructions for making a return.

We accept returns of non-sale, non-demo, non-consignment items in the original packaging and new condition within 30 days of receipt of your order for refund or exchange. (You must ship within 30 days of receiving the product.) We do not accept the return of sale or demo items except boots (see below). We do not accept returns on any consignment items.

Boots: New, non-sale boots can be returned within 30 days for refund, provided that they have not been used or heat-molded and are in new condition. Sale and demo boots must be returned within 14 days, must be CLEAN, and may not have been heat-molded in order to receive a refund. A demo fee of \$5 per day will be deducted from refunds or credits for demo boots for every day they are out of our possession. Consignment boots are never returnable because the seller will have been paid.

Skis: New, non-sale skis that have not been drilled, mounted, or tuned can be returned for store credit or refund within 30 days of purchase. If you're unsatisfied with a ski package recommended specifically for you by our staff, please visit the website or call us for our special satisfaction guarantee.

Demo and Consignment Skis: All sales on demo and consignment skis are final. No returns will be accepted. Consignment items are never returnable.

Shipping charges for returns are at customer's expense. We recommend that you send your package via UPS, FedEx, certified mail or any trackable shipping method and that you insure your package for the amount shown on your invoice. TelemarkSki.com cannot be responsible for packages lost or damaged by the shipping company.

To make a return, please fill out the "PLACE IN BOX" form as completely as possible. Place it in the box with the item being returned. Then clip the "MAILING LABEL" below and affix to the outside of the box, or use a similar label with the same information.

✂
RETURN FORM -- PLACE IN BOX

Name _____ Phone _____ Credit Card Last 4 Digits _____

Address to which product was shipped _____

_____ Email _____

Item(s) being returned _____

Reason for return _____

Would you prefer a refund or exchange, or would you like us to contact you to discuss?

✂
MAILING LABEL -- AFFIX TO OUTSIDE OF BOX

From:


To: TelemarkSki.com
Attention: Returns
c/o Wilderness Sports
P.O. Box 3309 - 701 E. Anemone Trail
Dillon, CO 80435